



## ADDENDUM 1

**PROJECT:** 07-19-002 Alarm Monitoring RFP  
**BID / TIME DUE:** August 16, 2019 @ 1:00 P.M.

### QUESTIONS:

1. For Pages 8 and 9 show the desire to monitor 13 Elevators, 12 Emergency Phones, 4 Area of Rescue systems and 21 Fire Alarm Systems. Are the fire alarm systems to be connected to an AES radio Network and all of the other systems capable of being connected to the Waubonsee Phone Network to outbound call to the monitoring center?
  - a. **Currently all Fire alarm system have independent monitoring radios that signal a central station and ultimately notify the fire stations. The elevators are relaying a push button activation which will connect to the monitoring agency by phone wire and also provide notice to our internal police department. That is the case with area of rescue and remote emergency call stations.**
  
2. Page 7 Item 1
  - (a) Describe the voice radio communication systems?
    - a. **Not certain of your question we have several voice systems.**
  - (b) Is the system currently in place or do you want something installed?
    - a. **Removal of existing radios and replacement of new radios one for one.**
  - (c) What areas does it cover?
    - a. **One for one in each building and campus locations.**
  - (d) It appears you want 24-hour operation of the system and certain campus functions handled from a remote call center? Is there an SOP to detail this interaction?
    - a. **Yes 24-hours, 7 days a week, and yes, the Campus Police have an SOP.**
  
3. Page 7 Item 2
  - (a) What devices do you want removed?
    - a. **Existing radios removed and new ones installed and programed.**
  - (b) What equipment do you want programed?
    - a. **The new monitoring radios / devices.**
  - (c) Installation (labor) is detailed, do you want us to provide any of this equipment? If so what equipment?
    - a. **The new monitoring radios / devices**

4. Page 7 Item 3, this is unclear. Do you want us to maintain Waubonsee's entire emergency and non-emergency telephone system? Please provide detail on the responsibilities being requested here
  - a. **The new monitoring radios / devices.**
  
5. Page 7 Items 5, 6 and 7, Waubonsee desires to have <alarms>, remote armed and a cell phone AP for Arming and Disarming of the systems and requests assistance in monitoring and operating the systems.
  - (a) Are you speaking about Security Alarms?
    - a. **All monitored entities you provide.**
  - (b) What control panels are in operation? How many, where?
    - b. **Each building each campus locations.**
  - (c) Is the assistance you desire advice or on duty manpower on any schedule to assist?
    - c. **Monitoring agency will be required to service repair or replace any radios or any component that may fail and interrupt the ability to monitor the situation at hand.**
  - (d) Do you desire to have these alarms monitored off site?
    - d. **Propose the options that are available.**
  
6. Page 7 Item 8, Please describe your expectations on Case Control Numbers? Our computers maintain Ticket Numbers on all Automated and phone based Alarm and emergency signals, Is this what you are describing?
  - a. **Yes, and they need to be available for WCC review.**
  
7. Page 7 Item 11, Our fire alarm monitoring system has built-in internal daily check-in for the off-site communication radio. All of the phone-based systems (i.e. Emergency phones, elevator phones, and area of rescue) would require in-field on-site triggering to accomplish the daily test.
  - (a) Who will visit each device on your campuses to trigger the test?
    - a. **The college's Information Technology department performs a monthly test of all devices.**
  - (b) Are there other systems that you require to have tested daily?
    - a. **Nothing other than the devices you support**
  
8. Page 7 Item 12, All lines and radios in our dispatch center are recorded and backed up. Are you describing anything on-site at Waubonsee that requires us to install, maintain or support?
  - a. **Nothing other than the devices you support.**

**This addendum does not change the due date or time.**

END OF DOCUMENT