

WCC Out-of-State Student Grievance Contact Information
9/1/2012

Alabama

Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000
<http://www.accs.cc/complaintform.aspx>

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
EED.ACPE-IA@alaska.gov

Alaska Office of Attorney General Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501
http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Room 260
Phoenix, AZ 85007
http://azppse.state.az.us/student_info/compliance.asp

Arkansas

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
114 East Capitol Ave
Little Rock, AR 72201
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

California

California Bureau of Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
<http://highered.colorado.gov/Academics/Complaints/default.html>

Connecticut

The Office of Financial & Academic Affairs for Higher Education
61 Woodland Street
Hartford, CT 06105-2326
<http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf>

Connecticut Department of Consumer Protection
165 Capitol Avenue
Room 110
Hartford, CT 06106
<http://www.ct.gov/dcp/cwp/view.asp?a=1629&Q=274424>

Delaware

Delaware Department of Education
Higher Education Office
John G. Townsend Building
401 Federal Street
Dover, DE 19901
dheo@doe.k12.de.us

Delaware Attorney General
Fraud Division
820 N. French Street, 5th floor
Wilmington, DE 19801
<http://www.attorneygeneral.delaware.gov/consumers/protection/complaint.shtml>

District of Columbia

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission
810 First Street, NE
2nd Floor
Washington, DC 20002
<http://osse.dc.gov/service/public-complaints>

Florida

Florida Commission on Independent Education
325 W. Gaines Street
Suite 1414
Tallahassee, FL 32399-0400
<http://www.fldoe.org/cie/complaint.asp>

Georgia

Georgia Nonpublic Postsecondary Education Commission
2082 E. Exchange Pl. #220
Tucker, GA 30084-5334
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

Hawaii

Hawaii State Board of Education
PO Box 2360
Honolulu, HI 96804
http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho

Idaho State Board of Education
650 West State Street
PO Box 83720
Boise, ID 83720-0037
http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

Illinois

Illinois Board of Higher Education
431 East Adams, 2nd Floor
Springfield, IL 62701-1404
info@ibhe.org
Institutional Complaint Hotline: (217) 557-7359

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp

Indiana

Indiana Commission on Proprietary Education
Attn: Director of Regulatory Compliance
302 W Washington Street, Room E201
Indianapolis, IN 46204
<http://www.in.gov/cpe/2329.htm>

Iowa

Iowa College Aid
603 E. 12th Street, 5th Floor
Des Moines, IA 50319
<http://www.iowacollegeaid.gov/forms.html>

Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
http://www.kansasregents.org/private_postsecondary_complaint_process

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Dr. #320
Frankfort, KY 40601-7512
<http://cpe.ky.gov/policies/academicpolicies/licensure.htm>

Office of the Attorney General, Consumer Protection Division
1024 Capital Center Drive
700 Capitol Avenue
Frankfort, KY 4060
http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf

Louisiana

Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821-3677
<http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf>

Maine

Maine Department of Education
Complaint Investigator
23 State House Station
Augusta, ME 04333-0023
jonathan.braff@maine.gov

Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Maryland

Maryland Higher Education Commission
6 N. Liberty Street
Baltimore, MD 21201
<http://www.mhec.state.md.us/career/pcs/gripe.asp>

Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

Massachusetts

Massachusetts Department of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108
<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Michigan

Michigan Department of Labor & Economic Growth
Office of Postsecondary Services
Proprietary School Unit Staff
201 N. Washington Sq.
Lansing, MI 48913
<http://www.michiganps.net/complaint.aspx>

Minnesota

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Minnesota Attorney General's Office
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
<http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf>

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission on Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
<http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

Office of the Attorney General State of Mississippi
Consumer Protection Division
PO Box 22947
Jackson, MS 39225-2947
http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf

Missouri

Missouri Department of Higher Education
205 Jefferson Street

PO Box 1469
Jefferson City, MO 65102-1469
<http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway
PO Box 203201
Helena, MT 59620-3201
<http://www.mus.edu>

Montana Department of Justice
Office of Consumer Protection
2225 11th Avenue
PO Box 200151
59620-0151
<http://www.doj.mt.gov/consumer/>

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
<http://nebraskalegislature.gov/FloorDocs/Current/PDF/Final/LB637.pdf> (see Section 18)

Nebraska Department of Education
Certification Investigations' Office
PO Box 94933
Lincoln, NE 68509
<http://www.education.ne.gov/CC/instructions.html>

Nebraska Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
http://www.ago.ne.gov/consumer/emailforms/consumer_complaint.htm

Nevada

Nevada Commission on Postsecondary Education
3663 East Sunset Road
Suite 202
Las Vegas, Nevada 89120
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

New Hampshire Higher Education Commission

101 Pleasant Street
Concord, NH 03301-3494
<http://www.education.nh.gov/highered/colleges/index.htm>

New Jersey

State of New Jersey
PO Box 542
Trenton, NJ 08625
http://www.state.nj.us/highereducation/More_HE_Resources/accreditation.htm

New Jersey Department of Labor and Workforce Development
1 John Fitch Plaza
PO Box 110
Trenton, NJ 08625-0110
http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, NJ 07102
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Mexico

New Mexico Higher Education Department
2048 Galisteo Street
Santa Fe, NM 87505
<http://hed.state.nm.us/Complaint.aspx>

New York

New York Office of College and University Evaluation
New York State Education Department
5 North Mezzanine
Albany, NY 12234
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

The University of North Carolina General Administration
Post-secondary Education Complaints
c/o Assistance Director of Licensure and Workforce Studies
910 Raleigh Road
Chapel Hill, NC 27514
http://www.northcarolina.edu/aa_planning/licensure/resources.htm

North Carolina Community College System
Office of Proprietary School Licensing and Services
5016 Mail Service Center

Raleigh, NC 27699-5016

http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdCompltForm.pdf

North Carolina Consumer Protection

Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

North Dakota

North Dakota Department of Career and Technical Education

State Capitol - 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

<http://www.nd.gov/cte/>

North Dakota Consumer Protection Division

Office of Attorney General

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

Ohio

Ohio Board of Regents

30 East Broad Street, 36th floor

Columbus, OH 43215-3414

<http://www.ohiohighered.org/>

Ohio State Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OH 43215

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Attorney General

Consumer Protection Section

30 East Broad Street, 14th floor

Columbus, OH 43215

<http://www.ohioattorneygeneral.gov/consumercomplaint>

Oklahoma

Oklahoma State Regents for Higher Education

655 Research Parkway

Suite 200

Oklahoma City, OK 73104

Oklahoma Office of the Attorney General
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105
<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

Oregon

Oregon Office of Degree Authorization
1500 Valley River Drive, Suite 100
Eugene, OR 97401
<http://www.osac.state.or.us/oda/accreditation.html>

Oregon Attorney General
Financial Fraud/Consumer Protection Section
1162 Court Street NE
Salem, OR 97301-4096
<http://www.doj.state.or.us/finfraud/pdf/concompform.pdf>

Pennsylvania

Pennsylvania Department of Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474

Office of Attorney General
Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120
http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf

Puerto Rico

Puerto Rico Council on Higher Education
PO Box 1900
San Juan, PR 00910-1900
<http://www.de.gobierno.pr/>

Puerto Rico Department of Justice
PO 9020192
San Juan, PR 00902-0192
<http://www.justicia.pr.gov/>

Rhode Island

Rhode Island Board of Governors for Higher Education
Shepard Building

80 Washington Street
Providence, RI 02903
<http://www.ribghe.org/>

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
<http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>

South Carolina

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave, Suite 200
Pierre, SD 57501-2545

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

Tennessee

Tennessee Higher Education Commission
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf>

Texas

Texas Workforce Commission
Career Schools and Colleges
101 East 15th Street, Room 226-T
Austin, TX 78778-0001
<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
<http://www.thecb.state.tx.us/>

Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

Utah

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111
<http://consumerprotection.utah.gov/complaints/index.html>

Vermont

Vermont Department of Education
State Board of Education
120 State Street
Montpelier, VT 05620-2501
http://www.education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

Virginia

State Council of Higher Education for Virginia
101 N. 14th St., 9th Floor
James Monroe Building
Richmond, VA 23219
<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Washington

Washington Higher Education Coordinating Board
917 Lakeridge Way
PO Box 43430
Olympia, WA 98504-3430
<http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection>

Washington State Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Ste 700
Charleston, WV 25301-2800
http://wvhepcnew.wvnet.edu/index.php?option=com_content&task=view&id=224&Itemid=0

West Virginia Office of the Attorney General
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
<http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf>

Wisconsin

Wisconsin Educational Approval Board
201 W. Washington Avenue, 3rd Floor
P.O. Box 8696
Madison, WI 53708 - 8696
<http://eab.state.wi.us/resources/complaint.asp>

Wyoming

Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050

Wyoming Attorney General's Office
Consumer Protection Unit
123 Capitol Building
Cheyenne, WY 82002
<http://attorneygeneral.state.wy.us/PDF/ComplaintForm.pdf>